

So I heard about this Premium Membership, tell me more about that?

The Premium Membership is in addition to a regular or dual membership that provides expanded benefits and features including an online resource library, basic accounting software and unlimited online forms. The cost is \$7.00 per unit, per year with a minimum of \$30. For the first year, there is also a one-time, \$35 set up fee.

Do I have to pay another set up fee for Premium, if I'm already an RHA Oregon Member?

Yes, there is considerable set up involved in making sure each member sees all the special features and benefits that go with the Premium Membership.

Will I have to have several different user names and passwords to keep track of?

Hopefully, no. You will have one single RHA Oregon user name, and one password. Those credentials will be used on the RHA Oregon site, as well as the unlimited forms site. This could also be the same username and password as your tenant screening login as well.

My renewal date has already past, how much will I be charged for a Premium Membership?

Your first year of Premium Membership is prorated, so that your RHA Oregon and your Premium Membership will renew at the same time in the future.

What if I don't want to pay the Premium Membership fee for ALL my units?

You can buy a minimum of five units to try the system. Note: The software and the tracking database will only work with those units you've entered into the system. For example, you can save your 'units' until you have vacancies or a need for forms. Each address you enter uses one of your 'units'. Once you've reached all five, you can buy an addition block of five by calling the office.

What if I only want the resource library, and not the forms or software?

That's an excellent question. We are working on a resources only membership option, however, it isn't yet available.

What is this 'basic accounting software' thing?

This software is meant to work with the unlimited forms in connection with the property database and track your expenses by complex, unit or company as well as your income. This is a more simplified option than a typical full scale accounting software package.

Can I look at the resource center before I decide?

The resources available are constantly being upgraded and changing. At any given point, there may be special offers, downloadable checklists or other materials.

My renewal date is 3 months away; do I have to wait until then to upgrade to Premium?

No, you don't have to wait. We can make it easy by invoicing you now for next year's membership, with the Premium Membership added in. For example, if you have one unit, your renewal rate is now \$99. Premium Membership is \$30 minimum plus a one-time \$35 set up fee. So if you sign up now, we would invoice you for \$99 + \$30 + 7.50 (3 months of Premium Membership) + \$35 Premium Membership set up fee = \$171.50.

Next year, your renewal would be only \$129 for Regular and Premium Membership combined.