December 2022

RENTAL ALLIANCE DE ALLIANCE

A monthly newsletter published by the Rental Housing Alliance Oregon



www.rhaoregon.org

| III UIIO IOOUC | In 1 | this | s is | SU | e: |
|----------------|------|------|------|----|----|
|----------------|------|------|------|----|----|

RHA Calendar of

Events.....page 2

Executive Directors

Message.....page 3

Toy Drive for SnowCap.....page 4

Why Being Actively Involved with Your Real Estate Investement is so Important......page 6

Holiday Partypage 7

Dear Maintenance Men.....page 8 & 9

Vendor Listpage 10 & 11

TVFR Safety Flyer......Back Cover



RENTAL HOUSING ALLIANCE EVENTS & CLASSES

RHA Calendar of Events Annual Holiday Party Wednesday December 21, 2022

Come join RHA Oregon in the Installation of the 2023 Officers and Board of Directors.

Bring a gift and enjoy the gift exchange at the Holiday Party. Leave the party with something special.

Participate in the Toy Drive, dontate a new unwrapped gift or gift card. All donations will go to Snow Cap Community Charities.

Come enjoy this fun filled evening, socialize with like minded people and enjoy delicious food and beverage. Where: Eastmoreland Golf Course 2425 SE Bybee Blvd, Portland, OR 97202

When: Wednesday December 21, 2022 at 6:00pm

Buffet Menu: Prime Rib

Salad

Seasoned Potatoes

Fresh Vegetables

Garlic Bread

Dessert

| DATE | EVENT | LOCATION | TIME | INFORMATION |
|-------|----------------------------|--------------------------|---------|------------------------------------|
| 12/14 | Board of Directors Meeting | Annex & Zoom | 4:00pm | |
| 12/21 | Holiday Party | Eastmoreland Golf Course | 6:00pm | See more on page 4 & 5 |
| 12/22 | Mentor Roundtable | Zoom Meeting | 6:00pm | |
| 12/26 | Christmas Holiday | RHA Office | CLOSED | In Observance of Christmas Holiday |
| 01/02 | New Years | RHA Office | CLOSED | In Observance of New Years Holiday |
| 01/18 | Dinner Meeting | TBD | 6:00pm | |
| 01/21 | Mentor Roundtable | Zoom Meeting | 11:00am | |

| DATE | CLASSES | LOCATION | TIME | INSTRUCTORS |
|-------|-------------------------------|----------|--------|---|
| 11/29 | Online Tenant Screening Class | WebEx | 7:00pm | Marcia Gohman w/National Tenant Network |

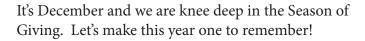
RHA is currently working on the 2023 education calendar. Please visit rhaoregon.org for more information on classes: https://rhaoregon.org/calendar/





From the desk of the Executive Director

Ron Garcia, RHA Oregon Executive Director of Public Policy



If you are a Rental Property Provider in Oregon but not a member of Rental Housing Alliance Orgon, you need to join us for our **Community**, **Resources**, **Advocacy**, **Forms and Training**.

Our CRAFT Is Good Landlording. Being a "Good Landlord" is more productive, profitable, and pleasant than the alternative. Give yourself a break and learn from the best. Your tenants will notice the difference!

Treat yourself to monthly gatherings of like-minded fellowship in running a successful DIY Rental enterprise. Eat food and have a beer and listen and chat with experienced professionals every month!

Become part of our Community.

Learn from others with more or different experiences than your own. Our Landlord Hotline and Mentor Program are one-of-a kind programs that give real-time knowledge at anytime you participate. Take advantage and benefit by these Resources.

Give your voice to our 2,000+ members. Advocate for your interests both locally and statewide. Find out for yourself how much impact you can personally have by your involvement! Don't leave politics to the politicians. Give your ideas to our lobbyist to get the results that matter to you.

Open up our easy-to-use and Up-To-Date Rental Forms. Buy them individually or in bulk. Paper or PDF. Questions on how to use one? Go to our website and watch a 60 sec video on EVERY FORM for instructions!

Don't miss this holiday train. Our training class schedule is chalk full of surprises and offered almost weekly throughout the whole year. Make Training your New Years Resolution!

Give in and get acquainted with Rental Housing Alliance Oregon. If you are a past member, get re-acquainted now.



Your participation will pay back exponentially.

Give it try. Contact us today and make this your best Season of Giving ever.

BOARD OF DIRECTORS

INSTALLATION of Directors & Officers December 21, 2022

OFFICERS

Jerad Goughnour-President
Charles Kovas-President Elect
John Sage-Vice President
Lynne Whitney-Secretary
Elaine Elsea-Treasurer

NOMINATION FOR DIRECTORS

Two Year Term

Jim Herman

Katie O'Neal

Doug Moe

Jake Ramirez

Violet Anderson

DIRECTORS CONTINUING TO SERVE

One Year Term Remaining

Diana Lindemann

Rod Akroush

Sebastian Sanchez

Phil Owen

Mark Passannante-Executive Member at

Large





Why Being Actively Involved with Your Real Estate Investments is so Important!

by Clifford Hockley, Senior Advisor & Principal Broker SVN Bluestone

Active Management

George owned a three-plex in a quiet neighborhood. He had no trouble getting tenants to apply when there was a vacancy because he made a point of keeping his units clean and up to date. In his 30's and 40's he had worked on the properties making repairs, so he was at his property on a regular basis. At this point in his life (his 60's) his knees hurt and his right shoulder needs surgery. So, he decided to hire a property manager.

That does not mean that he has taken his eye off the ball and he is still actively involved. He meets with his property manager for a phone conference every month, usually a 15-minute call to confirm income and expenses as well as any maintenance issues that have not already been improved. Once a year they review budgets and plan out the annual capital expenses. Usually, they meet in person at the property for a unit- by-unit walk-through.

Unit-by-Unit Walk-Through

It's the unit-by-unit walk-through and the exterior inspections by the property manager, that are so very critical to the active management and long-term health of a building. For example, recently one of my property managers reported to me the condition of a couple of the units I own. He pointed out that a few of the residential tenants were "hoarders".

He was paying close attention to them. This, as well as the cleanliness of units, drives the long-term "healthy" condition of an apartment.

Unfortunately, many apartments built in the last 40 years don't have room for storage. As a result, there is no place to put tenant holiday decorations, their 5th-grade scrapbook, or their winter clothes. This means many units have a cluttered feel which makes them very hard to clean. Additionally, many apartments don't have a space to keep cleaning supplies. There is no room for a vacuum cleaner, a bucket, or cleaning supplies.

As important as cleanliness is the maintenance condition of a commercial or residential property

There are four major reasons to make sure a property is maintained.

1. **Reduction of operating costs:** If plumbing is bro ken, you have water leaks and increased water and sewer costs for example. Inspections can identify

leaks and help reduce the ever-increasing utility costs.

- 2. Long-term tenant longevity and happiness: At a recent property inspection I attended we noticed a back door that was delaminating and needed to be replaced, the tenant pointed out that a sink in their bathroom did not have a much-needed metal pedestal used to hold up the sink. We completed those repairs, made the tenant happy, and upon renewal were able to extend the lease term and increase the rent for that tenant, rather than have them move out.
- 3. **Improve cash flow position:** Most importantly we can make repairs while a tenant is still living in the unit, in other words, we make most of our repairs while we have rental income, rather than waiting for the tenant to move out and having to make the repairs when there is no income.
- 4. **Keeping an eye on the condition of the Property:**Even the watchers bear watching. Not every property manager has time to inspect your investment on a regular basis. Properties need to be seen.
 Humans respond better to visual stimuli. If you can't get to a property to visit it, and your property manager is overwhelmed, hire a drone operator to do a fly-by for you. The better a property and its landscaping look, the more likely you will be able to attract new tenants and keep your existing ten ants. That way you can at least see the:
- Condition of the neighborhood;
- Condition of the landscaping;
- Condition of the siding;
- Condition of the roof and gutters;
- The parking lot even if you cannot get into the individual spaces.

Active Involvement Includes Budgeting and Financial Reviews Unfortunately, most investors are not fans for financial review of their properties. George had asked his wife Hannah to help out. Hannah agreed to review the monthly financials, condense the information, and bring financial inconsistencies to his attention. For example, when rent was not paid, or a move out occurred or when an expense seemed extraordinarily high. She also double-checked the budget prepared by the property manager



Why Being Actively Involved is Important! Cont..... CONTINUED FROM PAGE 5

and reviewed it with George. Hannah also kept an eye on annual insurance premiums and coverage as well as property tax and utility bills. Finally, she was responsible for organizing all the information they needed for their annual tax returns as well.

Vendor and Tenant Selection

George left the vendor and tenant selection up to his property manager but did reserve the right to have input on the scope of projects and decision- making on major projects. He asked the property manager to get two bids for maintenance projects over \$5,000, so he could choose the vendor and review and understand the scope of work. Each property has a different threshold of supervision, depending on the size of the property and the income generated.

Goal Number One is Active Management Even if you cannot get into the properties as you drive by them, having your property manager take pictures of vacant units before they are leased can give you an idea regarding their condition. You want to encourage them to take the time to inspect the units and get pictures before and after tenant move in.

Unfortunately, properties deteriorate over time unless you take care of them.

Weather, use and abuse, and neighborhood influences all have an impact on your property. Active management on your part to maintain and improve your investments will increase property value and make the property more attractive to tenants (leading to higher rents), future investors (when you chose to sell) and help keep the overall neighborhood successful.

They say a rising tide lifts all boats, and as you actively manage your property improvements, its looks and operations, so may the neighbors, thereby increasing the value of your property. In that way, active management really pays off.

Clifford A. Hockley, CPM, CCIM, MBA Cliff is a Certified Property Manager® (CPM) and a Certified Commercial Investment Member (CCIM). Cliff joined Bluestone and Hockley Real Estate Services 1986 and successfully merged that company with Criteria Properties in 2021. He has extensive experience representing property owners in the sale and purchase of warehouse, office, and retail properties, as well as mobile home parks and residential properties. Cliff's clients include financial institutions, government agencies, private investors and nonprofit organizations. He is a Senior Advisor for SVN Bluestone.

Cliff holds an MBA from Willamette University and a BS in Political Science from Claremont McKenna College. He is a frequent contributor to industry newsletters and served as adjunct professor at Portland State University, where he taught real estate related topics. Cliff is the author of two books 21 Fables and Successful Real Estate Investing; Invest Wisely Avoid Costly Mistakes and Make Money, books that helps investors navigate the rough shoals of real estate ownership. He recently formed a real estate consulting practice, Cliff Hockley Consulting, LLC. to help investors successfully navigate their investments. He can be reached at 503-267-1909 or Cliff.Hockley@SVN.com.



RHA Oregon has made it easy for members to find answers to their most pressing property management questions.

Stop by rhaoregon.org/oregon-landlord-tenant-forms/forms-video-resource-landlording-101/ to access our growing library of video tutorials on how to fill out our rental forms.

Still need additional assistance? Don't worry you can submit your questions to our landlord helpline by dialing 503/254-4723 ext. 2 or email: hotline@rhaoregon.org. Leave a detailed message and a mentor will call you back to have a discussion.

777777777





Gift Exchange

Please bring a nice gift for the gift exchange
-One per personAnd a toy for the
Toy Drive

Wednesday
December 21st
6-9pm
at
Eastmoreland Golf
Course
2425 SE Bybee Blvd,

Portland, OR 97202

Dinner Price

\$ 55.00 per person if registered by 5pm Friday
December 16, 2022
\$ 65.00 per person if registered after 5pm Friday
December 16, 2022

Dinner Menu

Buffet

Prime Rib

Accompaniments

Salad

Seasoned Potatoes

Fresh Vegetables

Garlic Bread

Dessert

Beverages

No-Host Bar

Coffee, Hot Tea, Iced Tea, Lemonade, Fountain Soda's

Dear Maintenance Man

by Jerry L'Ecuyer & Frank Alvarez

Dear Maintenance Men:

I need to do some caulking in my apartment unit, both inside and outside the unit. However, I am confused. I stood at the home improvement center's caulk section and stared for ten minutes. I still don't know what to buy!!! Can you help explain the different types of caulks and where to use them? Frank

Dear Frank:

Let us try to break down the most common of caulk types and when and where to use them.

- 1: Acrylic Latex caulk (painter's caulk): Inexpensive, easy to use, water cleanup. Not for use in damp locations such as bathroom or kitchen or outdoors. Designed to be painted over.
- 2: Vinyl Latex caulk: Easy to use, water cleanup and can be used outside. Not very flexible; use in expansion joints is not recommended.
- 3: Acrylic Tile Sealant: Easy to use, water cleanup. The sealant is perfect for bathroom and kitchens and other wet locations. It is mold and mildew resistant. Paint able.
- 4: Siliconized Acrylic Sealant: Easy to use, soap and water or solvent cleanup. Perfect for porcelain tile, metal and glass. Similar to Acrylic Tile Sealant, but tougher and longer lasting.
- 5: Pure Silicon: Best for non-porous surfaces. Long last ing, indoor/outdoor caulk. Super flexible and strong. Harder to use than any of the above caulks. Solvent cleanup. Mold and mildew resistant. Could smell until cured.
- 6: Butyl Rubber: Best use is outdoors. Messy to use.
 Perfect for sealing roofs, valleys, gutters, flashing and foundations. Moisture and movement tolerant. Sticks to anything. Cleanup with solvents.
- 7: Elastomeric Latex Caulk: Water cleanup. Longest lasting caulk. Great adhesion to almost all surfaces and can stretch close to 200%. Elastomeric caulk is very tolerant to wide temperature and weather extremes. It is most often used outdoors. This caulk can bridge gaps up to 2 inches wide and deep. The caulk dries very quickly, tool the caulk immediately after application.

Dear Maintenance Men:

I want to create a seating and relaxing area in the middle of my building's courtyard. My thoughts are to use decomposed granite and eliminate the current grass area. How do go about installing the surface without making a mess or a

future headache for myself. Bryan

Dear Bryan:

Decomposed granite or DG for short is a great way to add a durable, natural and water wise surface. A few things you need to know before you get started. The key word in DG is "Decomposed". In other words, this granite is decomposing. There are three options: raw DG for flower beds, stabilized DG for walkways and resin-coated DG for driveways. For your purpose you need to use a stabilized DG for walkways. It has a binder mixed into the DG. Non-stabilized DG is much cheaper, but will of course decompose, create dust when dry and slush when wet. To properly install DG, dig down three inches overall and use a wood, rock or brick border to keep the edges of the DG from crumbling. As an option, lay down a weed barrier cloth under the DG. Apply DG in one and a half inch layers, water down (don't flood) and tamp or use a heavy roller to compress the DG. Wait eight hours between layers to let the DG settle. Repeat the above for each subsequent layer. When installed properly, the DG surface will be rock hard, stable, dust free and will allow water to drain.

Dear Maintenance Men:

I have a resident who is complaining the garbage disposal smells. I have tried running lemon slices and ice cubes to clean the disposal unit. It works for a short time, but the smell comes back. What steps do you recommend for resolving this problem?

Barbra

Dear Barbra:

The smell may come from a number of places.

- 1: The first and easiest to check is the rubber splash guard that keeps things from falling into the disposal.

 Remove the rubber splash guard and turn it inside out.

 Clean out the debris that have collected and wash with soap and water.
- 2: Use a small toilet type bush with soap and scrub the inside of the garbage disposal. This will remove any slime build-up. (For safety reasons, shut the garbage disposal off at the breaker or pull the plug.)
- 3: Remove the drain trap and clean out any sludge.

 Many times the horizontal pipe between the trap and the wall may have hard deposits coating the inside of the pipe. The deposits will collect food and debris that may slow the drains considerably.
- 4: If you have a dishwasher, check the drain line lead ing from the air-gap or dishwasher to the garbage

(continued on page 9)



Dear Maintenance Man Cont..... CONTINUED FROM PAGE 8

disposal. It may be full of sludge that will cause a smell to come through the air-gap located next to the faucet. Clean or replace any pipes with deposits or sludge. Check both drain lines for the above problems.

5: Now if you wish, run the garbage disposal with a few slices of lemon and it should smell good and stay that way. Once in a while, throw some ice cubes in the garbage disposal unit to help scrape away any debris.

WE NEED Maintenance Questions!!! If you would like to see your maintenance question in the "Dear Maintenance Men:" column, please send in your questions to: DearMaintenanceMen@gmail.com

Rio

If you need maintenance work or consultation for your building or project, please feel free to contact us. We are available throughout Southern California. For an appointment, please call Buffalo Maintenance, Inc. at 714 956-8371

Frank Alvarez is licensed contractor and the Operations Director and co-owner of Buffalo Maintenance, Inc. He has been involved with apartment maintenance & construction for over 30 years. Frankie is President of the Apartment Association of Orange County and a lecturer, educational instructor and Chair of the Education Committee of the AAOC. He is also Chairman of the Product Service Counsel. Frank can be reached at (714) 956-8371 Frankie@ BuffaloMaintenance.com For more info please go to: www.BuffaloMaintenance.com

Jerry L'Ecuyer is a real estate broker. He is currently a Director Emeritus and Past President of the Apartment Association of Orange County and past Chairman of the association's Education Committee. Jerry has been involved with apartments as a professional since 1988.

Keep Us Informed



Moved? Hired or fired a manager? New email address or phone number?

Keep RHA Oregon office up to date with your current information.

Call the office with all changes: 503-254-4723 ext 3, please leave a detailed message with any changes to your membership account.



ATTENTION MEMBERS!!!!!

The following are changes to the By-Laws voted on and passed by the Rental Housing Alliance Oregon Board of Directors

Under ARTICLE V – OFFICERS AND BOARD OF DIRECTORS

Section 12. There shall be at least 15 13 and not more than 20 19 members of the Board of Directors which shall include all of the elected officers, the Immediate Past President, and at least one Vendor Member and no more than six Vendor members.

This change to the Rental Housing Alliance Oregon By-Laws will be voted on at the Holiday Party Wednesday December 21, 2022. Effective January 1, 2023 if passed by vote



Jeffrey S. Bennett

ATTORNEY AT LAW

Serving Washington and Oregon Landlords for Over 25 Years

Residential and Commercial Matters • Evictions
Forms • Fair Housing Disputes • Seminars
www.northwestlandordlaw.com
bennett@warrenallen.com • (503) 255-8795



RENTAL HOUSING ALLIANCE OREGON-VENDOR MEMBER LIST

| | SING ALLIANCE OREGON-VENDOR ME | | | |
|--------------------------|---------------------------------------|-----------------------|---------------------------------------|----------------|
| CATEGORY | COMPANY | CONTACTS | EMAIL | PHONE |
| 1031 | Beutler Exchange Group LLC | Mark Adams | mark@beutlerexchangegroup.com | (503)748-1031 |
| 1031 | 1031 Capital Solutions | Richard Gann | rick@1031capitalsolutions.com | (503)858-7729 |
| 1031 | Peregrine Private Capital Corp. | Robert Smith | rs@peregrineprivatecapital.com | (503)241-4949 |
| 1031 | Real Estate Transition Solutions | Austin Bowlin | <u>aabowlin@re-transition.com</u> | (206)909-0037 |
| Accounting | Balancing Point, Inc. | Sandra Landis | s.landis@balancingpt.com | (503) 659-8803 |
| Accounting | Cobalt P.C. | Adam Abplanalp | adam@thecobaltgrp.com | (503)239-8432 |
| Attorney | Bonnie Marino Blair Attorney | Bonnie Marino Blair | bmarinoblair@gmail.com | (503)771-0801 |
| Attorney | Broer & Passannante, P.S | Mark Passannante | markgpassannante@gmail.com | (503) 294-0910 |
| Attorney | Charles A kovas Law Firm | Charles Kovas | <u>Charleskovaslaw@gmail.com</u> | (503) 504-0639 |
| Attorney | Law Office of Joe Kaufman | Joe Kaufman | jqkaufmanlaw@gmail.com | (503)722-3850 |
| Attorney | Scott A McKeown, PC | Scott A McKeown | scottmckeown@comcast.net | (503)224-1937 |
| Attorney | Timothy Murphy, Attorney at Law | Timothy Murphy | tim@oregonlandlord.net | (503) 550-4894 |
| Attorney | Warren Allen, LLP | Jeffrey Bennett | bennett@warrenallen.com | (503) 255-8795 |
| Cleaners | Americlean, Inc. | David Porter | americleaninc@gmail.com | (503) 939-6077 |
| Consultant | CLEAResult-Energy Trust Oregon | Eric Falk | eric.falk@clearesult.com | (541) 954-8412 |
| Contractor | Advanced Construction & Repair | Jordan Barkhuff | jordan@advancedconstructionpdx.com | (503) 841-1323 |
| Contractor | Arthur Donaghey Construction LLC | Arthur Donaghey | arthurdonaghey@gmail.com | (541) 870-3540 |
| Contractor | Clear Water Construction Services | Dale Hosley | daleh@cwcsnw.com | (503)974-6654 |
| Contractor | ReNew-it LLC | Emanuel Hurtado | renewitrefinishing@gmail.com | (503) 320-2225 |
| Contractor | Rental Housing Maintenance Services | Gary Indra | garyindra@rentalrepairs.com | (503) 678-2136 |
| Contractor | TRC supporting Energy Trust of Oregon | Maren McCabe | maren.mccabe@lmco.com | (877)510-2130 |
| Drains | Apollo Drain & Rooter Services | Karen Bailey | karen@apollodrain.com | (503) 395-0900 |
| Electricians | Squires Electric | Trina Latshaw | trina@squireselectric.com | (503) 252-1609 |
| Energy | TRC supporting Energy Trust of Oregon | Maren McCabe | maren.mccabe@lmco.com | (877)510-2130 |
| Evictions | Action Services | Wally Lemke | wally@wallylemkellc.com | (503) 244-1226 |
| Evictions | Landlord Solutions, Inc. | Sam Johnson | sam@landlord-solutions.com | (503) 242-2312 |
| Flooring | Contract Furnishings Mart-Portland | Patrick VonPegert | Patrick.Vonpegert@CFMfloors.com | (877) 656-5232 |
| Flooring | Contract Furnishings Mart-Beaverton | Nicole Dehaan | Nicole.Dehaan@CFMfloors.com | (503) 207-5230 |
| Flooring | Contract Furnishings Mart-Clackamas | Robin Day | robin.day@CFMfloors.com | (503) 656-5277 |
| Flooring | Contract Furnishings Mart-Gresham | Roger Harms | Roger.Harms@CFMfloors.com | (503) 328-7260 |
| Flooring | Contract Furnishings Mart-Hillsboro | Rebecca O'Neill | Rebecca.Oneill@CFMfloors.com | (503) 716-4848 |
| Flooring | Contract Furnishings Mart-Tigard | Jim Path | Jim.Path@CFMfloors.com | (503) 542-8900 |
| Flooring | Contract Furnishings Mart-Tualatin | Brett Tohlen | brett.tohlen@cfmfloors.com | (503)471-9910 |
| Flooring | J & B Hardwood Floors, Inc. | Darinda Cripps | rindycripps@comcast.net | (503) 756-0964 |
| Garage Doors | ProLift Garage Doors of Portland | James Ball | jball@proliftdoors.com | (503) 308-6096 |
| House Mover | Emmert Development Company | Terry Emmert | twemmert@emmertintl.com | (503) 655-9933 |
| HVAC | Mt. Hood Ductless | Aaron McNally | mthoodductless@gmail.com | (503) 858-9804 |
| HVAC | Pacific Ductless | Sara Bainard | sbainard@pacificductless.com | (503) 233-5360 |
| HVAC | Pyramid Heating & Cooling | David Salholm | Dsalholm@pyramidheating.com | (503) 786-9522 |
| Inspections | Soil Solutions Environmental | Ray Berardinelli | bizdev@soilsolutionsenvironmental.com | (503) 234-2118 |
| Insurance | Larry Thompson Agency, Inc. | Larry Thompson | THOMPS4@amfam.com | (503) 924-2200 |
| Insurance | MyLighthouse | Taylor Malkus | taylor@MyLighthouse.co | (617)517-4966 |
| Insurance | State Farm Insurance | Paul Toole | paul.toole.byec@statefarm.com | (503) 655-2206 |
| | Stegmann Agency | John Sage | john.lstegmann@farmersagency.com | (503) 653-2200 |
| Insurance Landscaping | Oregon Tree Care | Damien Carre | info@oregontreecare.com | (503)929-9437 |
| | | | - | |
| Landscaping | Bernhard Landscape Maintenance | Phil & Kayla Bernhard | philbernhard@gmail.com | (503)515-9803 |
| Laundry | Wash Multifamily Laundry Systems | Edward Coon | ecoon@washlaundry.com | (971)808-7828 |
| Locksmith | DBA Pacific North West Locksmith | David Bevens | kay@cuplanlighting.com | (206)859-7073 |
| Lighting | Kay L Newell LLC | Kay Newell | kay@sunlanlighting.com | (503) 281-0453 |

^{*} RHA Oregon values our Vendor Members, the goods and services provided to our membership, their participation in our association, and their continueed support. RHA Oregon cannot, however, warrant or guarantee the quality of goods and /or services provided by Vendor.



RENTAL HOUSING ALLIANCE OREGON-VENDOR MEMBER LIST CONT'D

| KENTAL HOUSING | I ALLIANCE OREGON-VENDOR IVIEIVIBE | K LIST CONT D | | |
|------------------|--|--------------------|-----------------------------------|----------------|
| CATEGORY | COMPANY | CONTACTS | EMAIL | PHONE |
| Maintenance | RentalRiff | Phil Schaller | phil@rentalriff.com | (503)442-3944 |
| Marketing | Showdigs | Daniel Yahav | daniel@showdigs.com | (503) 462-4334 |
| Media | Insight Reporting | Eric Kilgore | ekilgore@insightreportingllc.com | (503) 662-6265 |
| Media | Rental Housing Journal, LLC | | terry@rentalhousingjournal.com | (480) 454-2728 |
| Mold | Real Estate Mold Solutions | Lynne Whitney | lynne@realestateroofing.com | (503) 284-5522 |
| Mortgage | Arrow Home Loans | Stuart Gaston | stuart@arrowhomeloans.com | (503)913-3285 |
| Mortgage | Northwest Bank | Angela DeVita | angela.devita@northwestbank.com | (503)905-3210 |
| Pest Control | Frost Integrated Pest Management | David Frost | thefrosty12@yahoo.com | (503)863-0973 |
| Pest Control | Northwest Pest Control | Bruce Beswick | nwpestcontrol@aol.com | (503) 253-5325 |
| Property Manager | 24/7 Properties | Doug Moe | doug@247Prop.com | (503) 482-0500 |
| Property Manager | Acorn Property Management, LLC | | | (971)352-6760 |
| Property Manager | Action Management, Inc. | Wendy Samperi | actmgtinc@gmail.com | (503) 760-4026 |
| Property Manager | Bluestone & Hockley Realty, Inc. | Cliff Hockley | chockley@bluestonehockley.com | (503) 222-3800 |
| Property Manager | Evergreen Property Mgmt | Cyndi Strandberg | cyndi@evergreenpropertymgmt.net | (503)658-7843 |
| Property Manager | Fox Management, Inc. | Tressa Rossi | tressa@foxmanagementinc.com | (503) 280-0241 |
| Property Manager | Gateway Property Management | Jerad Goughnour | jerad@gatewaypdx.com | (503) 789-3212 |
| Property Manager | Kay Properties & Investments | Dwight Kay | dwight@kpi1031.com | (855) 466-5927 |
| Property Manager | Legacy Property Management | Abraham Walsh | awalsh@legacynw.com | (503)765-9479 |
| Property Manager | Mainlander Property Management Inc. | Chris Hermanski | chris@mainlander.com | (503) 635-4477 |
| Property Manager | Micro Property Management | Jeannie Davis | jeannie@micropropertymgmt.com | (503)688-8298 |
| Property Manager | PropM, Inc. | Michelle Wrege | michelle@propmhomes.com | (888) 780-2938 |
| Property Manager | Real Property Management Solutions | Dan Hayes | danhayes@realpmsolutions.com | (971) 703-7115 |
| Proerty Manager | Sunset Valley Property Management | Veronica Wilson | sunvall.p.m@gmail.com | (503)856-4197 |
| Property Manager | Tangent Property Management, Inc. | Ann-Marie Lundberg | lundbertg@tangentpm.com | (503) 594-2010 |
| Property Manager | The Alpine Group | Tiffany Laviolette | tiffany@alpinepdx.com | (503) 816-5862 |
| Property Manager | The Garcia Group | Ron Garcia | ron@garciagrp.com | (503) 595-4747 |
| Property Manager | Tri County Management LLC | Jennifer Endres | tricountymanagementllc@gmail.com | (503)929-3799 |
| Property Manager | Uptown Properties | AJ Shepard | aj@uptownpm.com | (360)772-6355 |
| Property Manager | Voss Property Management | Richard Voss | realtyrv@aol.com | (503)286-5826 |
| Property Manager | V2 Properies | Melissa Jamieson | melissa@v2properties.com | (503)665-1565 |
| Real Estate | Dolphin Real Estate LLC | Loren Joling | loren@drellc.us | (541) 272-1967 |
| Real Estate | HFO Investment Real Estate | Greg Frick | greg@hfore.com | (503) 241-5541 |
| Real Estate | Kay Properties & Investments | Dwight Kay | dwight@kpi1031.com | (855)466-5927 |
| Real Estate | Liz C Real Estate Investments LLC | Liz Carpenter | liz@lizcrei.com | (503) 698-6566 |
| Real Estate | Premiere Property Group LLC | Denise Goding | denisegoding@gmail.com | (503) 336-6378 |
| Real Estate | Realty Solutions, LLC | Gabby Tyer | gabby@realtysolutionspdx.com | (503)702-0393 |
| Restoration | D & R Masonry Restoration, Inc. | Ray Elkins | ray@drmasonry.com | (503)353-1650 |
| Restoration | Water Bear Restoration | Jake Ramirez | jake@waterbearinc.com | (503) 554-0417 |
| Roofing | Real Estate Roofing & Mold Solutions | Lynne Whitney | lynne@realestateroofing.com | (503) 284-5522 |
| Tenant Screening | National Tenant Network | Marcia Gohman | mgohman@ntnonline.com | (503) 635-1118 |
| Utilities | City of Gresham | Eric Schmidt | rentalinspection@ci.gresham.or.us | (503)618-2252 |
| Windows | Goose Hollow Window Company, Inc. | Mary Mann | marymann@goosehwc.com | (503) 620-8608 |
| | our Vendor Members, the goods and services p | - | | |

^{*} RHA Oregon values our Vendor Members, the goods and services provided to our membership, their participation in our association, and their continueed support. RHA Oregon cannot, however, warrant or guarantee the quality of goods and /or services provided by Vendor.



December

Winter Safety

Along with keeping warm it is important to keep your family safe. Tualatin Valley Fire & Rescue offers you these tips to help during the colder months!

Personal Safety:

- Check your smoke and carbon monoxide alarms to ensure they are in working order!
- Never operate a barbecue or portable stove indoors! Unvented, these outdoor devices produce DEADLY carbon monoxide!

Electrical Safety:

 In the event of a power outage, choose safe alternatives for lighting such as a flashlight or battery-powered lanterns... rather than candles or kerosene lanterns.

Fireplace Safety:

- Make sure the area around your fireplace is clear of things that can burn, including clothing, decorations, furniture and magazines/papers.
- Install a metal fireplace screen or heat-tempered glass door to prevent embers from escaping □ as those embers may start a fire.
- Fireplace ashes can stay warm for up to a week! So dispose of all ashes safely by using a metal can with lid and keep the metal can at least 10 feet away from your home and/or deck. Never dispose of ashes in a paper bag, box, or other container... such as a plastic garbage can or waste basket.

General Safety:

• Keep all matches and lighters out of sight and reach from children.



For more fire safety tips, visit www.tvfr.com

TVF R.
Tualatin Valley

Tualatin Valley Fire & Rescue

503.649.8577